[***Headed letter paper of Customer***]

[**insert date**]

To : Ocean Network Express Pte. Ltd.

7 Straits View, #16-01 Marina One East Tower, Singapore 018936

The Owners of the [***insert name of ship***]

Dear Sirs

Ship: [***insert name of shi****p*]

Carriage: Place of Receipt [***insert as stated on BL***]– Place of Delivery [***insert as stated on BL***]

Cargo: [***insert description of cargo***]

Bill of lading: [***insert identification numbers, date and place of issue***]

The above bill(s) of lading were unable to print out through the Bill of Lading Processing (BLP) system due to our system issue. To avoid further delay, we, [***insert name of Shipper****],* hereby request you to reset the Bill of Lading Processing (BLP) system for the aforementioned bill of lading in order to enable us to electronically reprint it remotely our end.

In consideration of your complying with our above request, we hereby agree as follows: -

1. To indemnify you, your servants and agents and to hold all of you harmless in respect of any liability, loss, damage or expense of whatsoever nature which you may sustain by reason of delivering the cargo in accordance with our request.
2. In the event of any proceedings being commenced against you or any of your servants or agents in connection with the delivery of the cargo as aforesaid, to provide you or them on demand with sufficient funds to defend the same.
3. If, in connection with the delivery of the cargo as aforesaid, the ship, or any other ship or property in the same or associated ownership, management or control, should be arrested or detained or should the arrest or detention thereof be threatened, or should there be any interference in the use or trading of the vessel (whether by virtue of a caveat being entered on the ship’s registry or otherwise howsoever), to provide on demand such bail or other security as may be required to prevent such arrest or detention or to secure the release of such ship or property or to remove such interference and to indemnify you in respect of any liability, loss, damage or expense caused by such arrest or detention or threatened arrest or detention or such interference, whether or not such arrest or detention or threatened arrest or detention or such interference may be justified.
4. As soon as all original bills of lading for the above cargo that were lost shall have come into our possession, to deliver the same to you, or otherwise to cause all original bills of lading to be delivered to you, whereupon our liability hereunder shall cease.
5. The liability of each and every person under this indemnity shall be joint and several and shall not be conditional upon your proceeding first against any person, whether or not such person is party to or liable under this indemnity.
6. This indemnity shall be governed by and construed in accordance with Singapore law and each and every person liable under this indemnity shall at your request submit to the jurisdiction of the Singapore High Court.
7. The use of the Bill of Lading Processing (BLP) systems shall be subject to the Documentation Agreement relating to the use of the ONE’s Bill of Lading Processing (BLP) system, bill of lading terms and applicable tariff.

Yours faithfully

For and on behalf of

**[*insert name of Shipper***]

The Requestor

…………………………………

Signature and Co Stamp

Date:

Tittle: