

**Customer Advisory**

**ADMINISTRATIVE DECISION NO. 2 OF 2023 ON THE TRANSPARENCY OF  
LOCAL SEA CONTAINER CHARGES IN DUBAI DIRECTIVE**

16<sup>th</sup> October 2023

Dear valued customers,

As follow up to the first announcement by the Dubai Government and the DMA, Dubai Maritime Authority, which we have shared with you in June 2023, we would like to inform you that effective 1<sup>st</sup> November 2023, all THCs, Shifting charges and Truck Loading Unloading at the Port of Jebel Ali, UAE shall be invoiced directly to all customers by the Terminal Operator DP World and the affiliated Dubai Trade and no longer by the Carrier.

Therefore, Ocean Network Express is following this accordingly.

Kindly refer to the official website of Dubai Trade:

<https://www.dubaitrade.ae/en/open-services/dma/administrative-decision-no-2>

The Port tariff is available via DP World:

<https://www.dpworld.com/uae>

Your dedicated ONE Sales Representative will contact you soon to discuss our mutual contract in detail with you directly. Thank you for your continuous support towards ONE.

Yours faithfully

Ocean Network Express Pte. Ltd.



**For cargo to/from Europe/Mediterranean:**

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

[https://ecommm.one-line.com/ecom/CUP\\_HOM\\_3116.do](https://ecommm.one-line.com/ecom/CUP_HOM_3116.do)

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.