

March 15<sup>th</sup>, 2024

## Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

Please kindly be advised that changes have been made to the following ONE surcharge.

The new level will be applicable from Thailand across all trade lanes and services and will be valid till further notice.

Applicable Charge:

Charge Code	Charge Code Name	Bound	Cur.	Per	Tariffs
CCL	Booking Cancellation Fee	Export	THB	B/L	1,200

Effective Date:

Non-FMC regulated trades	April 15 <sup>th</sup> , 2024
FMC regulated trades*, Canada	April 15 <sup>th</sup> , 2024
(*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)	

**Notes:**

1. Booking Cancellation Fee (CCL) will apply to CY booking cancelled less than 3 calendar days before cargo cut-off.

Example:

	Cargo Cut-off at LKR	Cargo Cut-off at BBT	Cargo Cut-off at LCH
JT1 Service	SAT	SAT	SAT
<b>Booking Cancellation Cut-off</b>	WED	WED	WED

**POR at BBT, LKR, LCH:** Cancelled booking is done by WED (before 17:00 pm) or before, there will be no charge of CCL. Cut-off is subject to change based on CY Cargo cut-off in each POR.

2. For DG Cargo, Booking Cancellation Fee (CCL) will apply once Booking Receipt Notice confirmed to the customer.

3. Only cancelled/postponed bookings will be charged booking cancellation fee (CCL). In case of volume reduction, CCL won't be applicable but will be imposed the change of booking status fee (CBS)

4. Aforesaid tariff/quantum will be implemented to CY status only.

We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express (Thailand) Ltd.



**For cargo to/from Europe/Mediterranean:**

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

[https://ecomm.one-line.com/ecom/CUP\\_HOM\\_3116.do](https://ecomm.one-line.com/ecom/CUP_HOM_3116.do)

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.