

May 11<sup>th</sup>, 2026

## Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

Please kindly be advised that changes have been made to the following ONE surcharge.

The new charge code will be applicable from Thailand across all trade lanes and services and will be valid till further notice.

### *Applicable Charge:*

Charge Code	Charge Code Name	Bound	Cur.	Per	Tariffs	Withholding Tax
XSC	Shipment Cancellation Charge (for Booking)	Export	THB	Booking	1,550	3%
XSC	Shipment Cancellation Charge (for CFS)	Export	THB	20'	700	3%
XSC	Shipment Cancellation Charge (for CFS)	Export	THB	40'/45'	1,400	3%

### Notes:

1. Shipment Cancellation Fee (XSC) will apply to Non-ONE QUOTE bookings only.
2. Shipment Cancellation Fee (for Booking) will apply to CY booking cancelled/postponed less than 3 calendar days before cargo cut-off.
3. For DG cargo cancellation, Shipment Cancellation Fee (for Booking) will apply once Booking Receipt Notice has been confirmed to customer.
4. Shipment Cancellation Fee (for CFS) will apply to CFS booking cancelled/postponed/changed type size/volume reduction less than 2 calendar days before cargo stuffing date declared.

### *Effective Date (per request date):*

Non-FMC regulated trades	June 1 <sup>st</sup> , 2026
FMC regulated trades*, Canada	June 1 <sup>st</sup> , 2026
(*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)	

We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,  
 Ocean Network Express (Thailand) Ltd.



### For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

[https://ecomm.one-line.com/ecom/CUP\\_HOM\\_3116.do](https://ecomm.one-line.com/ecom/CUP_HOM_3116.do)

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.