

May 28th, 2026

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

Please kindly be advised that changes have been made to the following ONE surcharge.

The new charge code will be applicable from Thailand across all trade lanes and services and will be valid till further notice.

Applicable Charge:

| Charge Code | Charge Code Name | Status | Booking Type | Bound | Cur. | Per | Tariffs | Withholding Tax |
|-------------|--|--------|---------------|--------|------|---|---------|-----------------|
| XSC | Shipment Cancellation Charge | CY | Non-ONE QUOTE | Export | THB | Booking | 1,550 | 3% |
| XSC | Shipment Cancellation Charge | CY | ONE QUOTE | Export | USD | Depends on ONE QUOTE terms and conditions | | 3% |
| XSC | Shipment Cancellation Charge | CFS | Non-ONE QUOTE | Export | THB | TEU | 700 | 3% |
| CCL | Booking Cancellation Fee (postponement/volume reduction) | CY | Non-ONE QUOTE | Export | THB | Booking | 1,550 | 1% |
| CCL | Booking Cancellation Fee (postponement/volume reduction) | CY | ONE QUOTE | Export | USD | Depends on ONE QUOTE terms and conditions | | 1% |
| CCL | Booking Cancellation Fee (postponement/volume reduction) | CFS | Non-ONE QUOTE | Export | THB | TEU | 700 | 1% |

Notes:

1. Shipment Cancellation Fee (XSC) for ONE QUOTE Booking is subject to VAT 7%.
2. Shipment Cancellation Fee (XSC) for Non-ONE QUOTE Booking is inclusive of VAT 7%.
3. Shipment Cancellation Fee (XSC) will apply to CY booking cancelled less than 3 calendar days before cargo cut-off, and apply to CFS booking cancelled less than 2 calendar days before cargo stuffing date declared.
4. For DG cargo cancellation, Shipment Cancellation Fee (XSC) will apply once Booking Receipt Notice has been confirmed to customer.
5. In case booking postponement/volume reduction, Cancellation Fee for Booking (CCL) will apply to both CY/CFS CY – less than 3 calendar days before cargo cut-off,
 CFS - less than 2 calendar days before cargo stuffing date declared

Effective Date (per request date):

Non-FMC regulated trades

June 1st, 2026

FMC regulated trades*, Canada

June 1st, 2026

(*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)

We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,
 Ocean Network Express (Thailand) Ltd.

